GM-550 Submitted on: 2/21/2019 12:52:37 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Courtney Tagupa	Testifying for DAGS - Enhanced 911 Board	Support	No



CURT T. OTAGURO COMPTROLLER

AUDREY HIDANO

STATE OF HAWAII DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY
OF
CURT T. OTAGURO
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEES ON TECHNOLOGY
ON
FEBRUARY 28, 2019, 3:00 P.M.

G.M. 550

SUBMITTING FOR YOUR CONSIDERATION AND CONFIRMATION TO THE ENHANCED 911 BOARD, GUBERNATORIAL NOMINEE, FRANCIS ALUETA, FOR A TERM TO EXPIRE 06-30-2020

Chair Keohokalole, Vice Chair English and Members of the Committee, thank you for the opportunity to testify before you on the confirmation of gubernatorial nominee Francis Alueta to the Enhanced 911 Board. The Department of Accounting and General Services recommends that Mr. Alueta be confirmed for term expiring on 6-30-2020.

Hawaii Revised Statues Section 138-2 requires that the Board shall have one representative of the public utility providing telecommunications services and land line enhanced 911 services through section 269-16.95. Mr. Alueta is Director of Network Reliability at Hawaiian Telcom and his term fulfills the statutory requirement for representation by a public utility.

Thank you for the opportunity to testify on this matter.

<u>**GM-550**</u> Submitted on: 2/21/2019 1:27:08 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Dean Rickard	Testifying for Maui Police Department	Support	No

<u>GM-550</u>

Submitted on: 2/27/2019 7:53:57 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Jason Thune	Testifying for Hawaiian Telcom	Support	No

Comments:

I am in support of Francis Alueta's consideration and confirmation to the E911 board. Over the past several years in working directly with him, Francis takes any E911 initiative seriously. Having him on this board will ensure Hawai'i continues to evolve its E911 services (such as text-to-911).

<u>GM-550</u>

Submitted on: 2/21/2019 3:28:13 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Corey Shaffer	Testifying for Verizon Wireless	Support	No

Comments:

Francis is a highly qualified leader at Hawaian Telcom and is an ideal candidate to be an E911 Board Member from this important local utility that should be represented in our meetings.

Sincerely,

Corey Shaffer

E911 Board Member/Verizon Wireless Network Manager

<u>GM-550</u> Submitted on: 2/25/2019 9:51:54 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
Glenn Kobashigawa	Individual	Support	No	ı

Comments:

I support Francis Alueta's nomination to be on the Enhanced 911 Board.

Submitted on: 2/25/2019 11:55:42 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Ben Morgan	Individual	Support	No

Comments:

Dear Committee Chairperson,

Thank you for taking my testimony into account, in support of the confirmation of Francis Alueta to serve on the Enhanced 911 Board.

Having worked with Francis for several years, I can vouch for his humility, integrity, technical knowledge, and genuine concern for public safety.

As a former member of this board, I know that Francis understands the importance of 9-1-1 service to the community, and he will be able to provide valuable guidance to ensure that Hawaii stays at the forefront of 9-1-1 technology, and most importantly, to preserve the stability of this vital service.

Thank you again for taking my comments into account.

Sincerely,

Ben Morgan

Vice President, Field Operations, Hawaiian Telcom

<u>GM-550</u> Submitted on: 2/25/2019 4:12:18 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
John Jakubczak	Individual	Support	No	

Comments:

Recommending consideration and confirmation of Mr. Francis Alueta for the Enhanced 911 Board.

Mahalo.

<u>**GM-550**</u> Submitted on: 2/26/2019 3:17:42 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Marc De Costa	Individual	Support	No

Submitted on: 2/26/2019 3:27:04 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
Gerry Sagucio	Individual	Support	No	

Comments:

I've known Francis Alueta for over 25 years, initially as a peer at GTE Hawaiian Tel and then Verizon Hawaii. He left Hawaii for a leadership position in Verizon headquarters however his ties to Hawaii remained strong throughout and he never forgot his roots and visited home often. Francis finally came home when a leadership position opened at Hawaiian Telcom and he quickly bridged his Tier 1/Corporate experience with his local community knowledge to help with our evolution to become a National & International presence in the telecom world.

I consider Francis a great friend and mentor and applaud his nomination to the E911 Board.

February 26, 2019

To: Senate Chair Jarrett Keohokalole and Members of the Senate

From: Daniel Masutomi, Director - Network Optimization & Subsea Engineering, Hawaiian

Telcom

RE: GM 550 - Submitting for consideration and confirmation to the Enhanced 911 Board,

Gubernatorial Nominee, FRANCIS ALUETA, for a term to expire 06-30-2020

Dear Senate Technology Chair Keohokalole and Honorable Members of the Senate,

I strongly support the confirmation of **Francis Alueta** to the Enhanced 911 Board for a term to expire 06-30-2020.

I have known and worked with Francis for over 25 years having both of us started as engineers for Hawaiian Tel in the late 1980s. Our careers took us on different paths through GTE, Verizon, and now back to Hawaiian Telcom. However, we managed to keep in touch over the years even when Francis spent a good portion of his career in Texas and New Jersey.

By confirming Francis, the Board will be getting a very technical and experienced individual well versed in the 911 architecture and with insightful knowledge of the future evolution of the telecommunications network. He is a team player who will work closely with the other Board members and will modestly share his opinions and ideas. More simply, he is also a genuinely good person who will look out for the interest of the people of Hawaii with integrity and thoughtfulness.

Thank you for allowing my testimony to be considered.

Sincerely,

Daniel Masutomi

mil Masutoni

<u>GM-550</u> Submitted on: 2/26/2019 9:23:40 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Kelly Deese	Individual	Support	No

Comments:

Please except my testimony and support of GM No. 550 for Francis Alueta. He is more than capable of performing the necessary duties assigned to him.

<u>GM-550</u> Submitted on: 2/26/2019 10:05:47 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Kim Balisacan	Individual	Support	No

Comments:

Francis is a dedicated family man, friend, & triathlete. He is loyal, caring, & has a lot of integrity. He would be an asset to any team.

Submitted on: 2/27/2019 7:19:33 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Stephen Douglass	Individual	Support	No

Comments:

I fully support the appointment of Francis Alueta to the E911 Board. He brings a wealth of knowledge to the board that will help them reach sound and fiscally responsibilities to the decisions made to the 911 board. I work with Francis on many 911 issues as a part of my assigned duties here at Hawaiian Telcom and am confident that Francis is the right choice to be approved for membership of the E911 board.

Submitted on: 2/27/2019 8:36:08 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Derrin Chong	Individual	Support	No

Comments:

I fully endorse the appointment of Francis Alueta to the Enhanced 911 Board. He has decades of experience in the telecom industry. His current position as director of network reliability at Hawaiian Telcom gives him unique insite into the challenges of supporting telephony and data services across the state of Hawaii.

Over the past two years I have had the opportunity to work closely with Francis. I have come to know him as a man of integrity who is committed to serving his employees, customers, community members, and Hawaii residents.

<u>GM-550</u> Submitted on: 2/27/2019 8:59:12 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
Daren Nishimura	Individual	Support	No	

Comments:

I support the confirmation of Francis Alueta to the E911 board. I've know Francis for a few years and he has the knowledge, integrity and warewithal to do a great job.

<u>**GM-550**</u> Submitted on: 2/27/2019 9:06:37 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
Kelson Juan	Individual	Support	No

GM-550 Submitted on: 2/27/2019 11:10:42 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
JAY FURUKAWA	Individual	Support	No	

Comments:

Francis is an excellent candidate for the NG911 board. Francis has worked in the telecom industry 25+ years and has extensive knowledge in the telecom industry. Francis will be a very good member of the NG911 board.

<u>**GM-550**</u> Submitted on: 2/27/2019 8:26:16 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing
ALISON BROWN- CARVALHO	Individual	Support	No

Submitted on: 2/27/2019 10:19:00 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

Submitted By	Organization	Testifier Position	Present at Hearing	
Debra Yuasa	Individual	Support	No	1

Comments:

Francis is an excellent consideration for the Board! I've known Francis for over 20 years and know that not only is he a highly competent, hardworking individual; he is also a person of high standards and ethics.

His experience working out of state in Texas and New Jersey may bring a different perspective and insight to the Enhanced 911 Board. He has been in the tech industry from right out of college and has many years of experience to back him.

I highly support Francis in the nomination. I know he will bring the best of abilities to the job and do the his job with the highest integrity.